



Anupam Sood

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Profile & Skills

I am a dynamic, highly motivated professional with over 23 years of experience in Hospitality, Customer Service, Sales, and Operations. I have a proven track record of enhancing the customer experience and improving retention through knowledge, patience, and understanding.

Educational Qualification

Exams	School/College	Board/University
M.B.A.	Bhavik College of Science and Management, Chandigarh	Punjab Technical University, Jalandhar
B.H.M.	Garden City College, Bangalore, Karnataka	Bangalore University

Additional Qualification: -

- **Certified Trainer of Retail Store Manager (Level-7) from RASCI under National Skill Development Corporation March 2023.**
- **COMET course from NIIT.**

Work Experience Summary: -

- ❖ Rajkiya Kanya Mahavidyalaya (RKMV), Shimla HP - Nov 2023- till date
- ❖ Govt. Arya Degree College, Nurpur HP – February 2023 – November 2023
- ❖ Brightland Hotel, Shimla HP – April 2022- February 2023
- ❖ Clarks Collection The Retreat, Mashobra HP- Oct 2020- April 2022
- ❖ The Cedar Grand Hotel & Spa, Shimla, HP-May 2017-June 2020
- ❖ Asian Health Food Ltd- Bisleri, Ludhiana, Punjab- Nov 2016 till April 2017
- ❖ Aircel Ltd, Punjab & Himachal Pradesh-Dec 2006 till Nov 2016.
- ❖ Reliance Web World Express, Shimla, HP- Nov 2005 till Nov 2006
- ❖ Hotel K.C. Cross Road, Panchkula, Haryana- Oct. 2003 till Oct. 2005.
- ❖ Timber Trail Resort Parwanoo, HP-June 2002 till Oct 2003
- ❖ Café Coffee Day, IGI Airport, New Delhi- July 2001 till August 2002

Personal Information

Date of Birth	August 15 th , 1978
Marital Status	Married
Interests & Hobbies	Traveling and interacting with people
Language Known	English, Hindi, & Punjabi
Permanent Address	St. Albans Annexes, Near Govt. Boys Sr. Sec. School, Lalpani, Shimla-171001,
Key Skills	Good in problem-solving, Team player, and able to make planning & Team organizing.

Date:

(Anupam Sood)