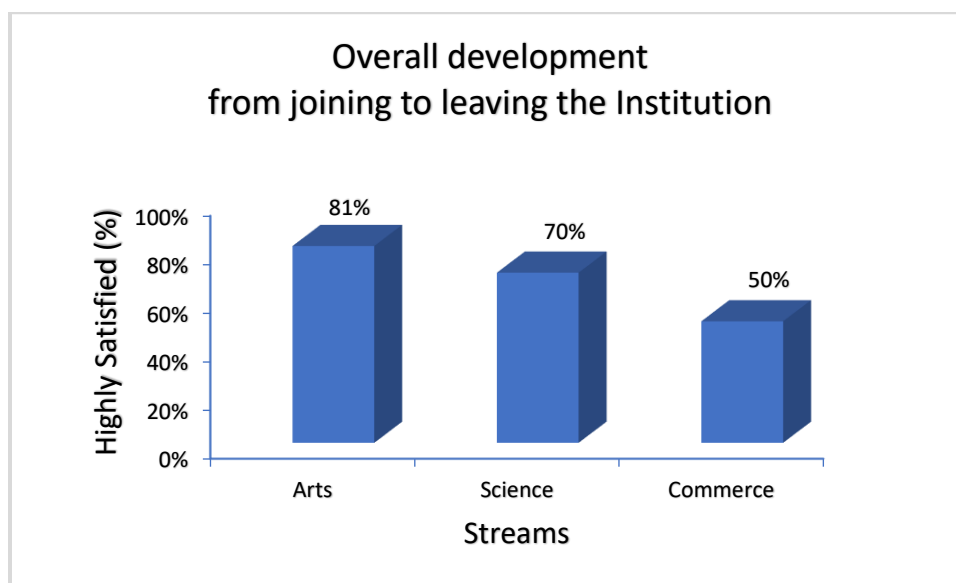


STUDENTS EXIT FEEDBACK FOR THE SESSION 2023-24

The Students' Satisfaction Survey was conducted in the months of February and March wherein feedback was sought from the final-year students hailing from the Arts, Commerce and Science stream based on sixteen parameters. The students' exit feedback assessed the students' learning and growth along with institution's strengths and weaknesses on the scale of Dissatisfied, Satisfied and highly satisfied. In the student feedback, 156 respondents participated in the survey (sample).

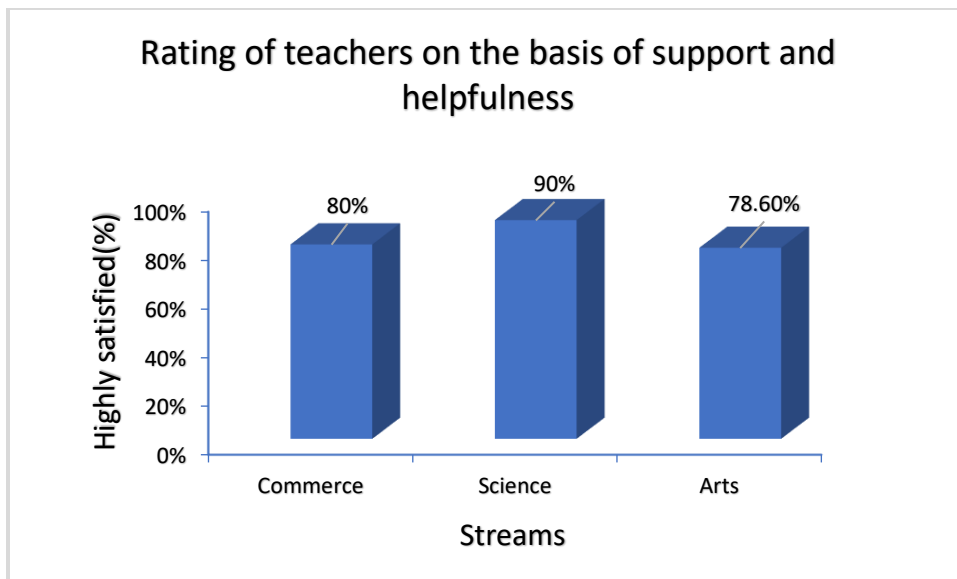
The feedback was insightful and encouraging as far as the students' viewpoint regarding the college is concerned. The findings of the study present that in the **overall development** from the day of joining the institution to the day of leaving it, 81 percent of respondents from Arts were highly satisfied whereas 70 percent of students from B.Sc. and 50 percent of B.Com. students were highly satisfied. In total, 67 percent of students were highly satisfied regarding their growth in the past three years. The variation in responses can be understood in the light of harsh climatic conditions, difficulty in finding comfortable accommodation, traffic congestion, and distance from the comfort of their hometowns, which are various contributing factors leading to their answers.



In the evaluation of the **overall academic experience** in the college, 72.4 percent of students, from the three streams, were highly satisfied, which is the

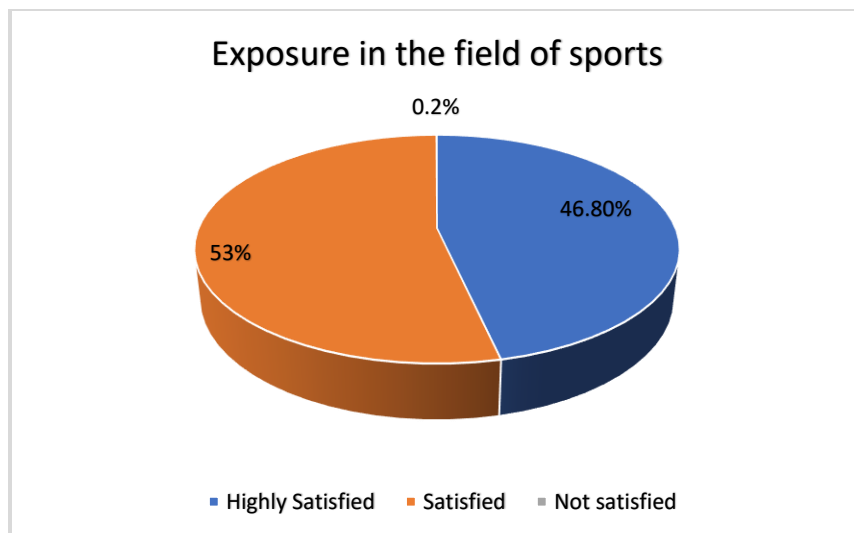
result of well-qualified faculty members, regular classes, a balanced timetable, involvement in cultural and co-curricular activities, participation in sports, ICT enabled smart classrooms, etc.

In respect of the **rating of teachers** based on their teaching capabilities, 86.54 percent of students, in all the streams, were highly satisfied. Similarly, in **support and helpfulness**, the students' response to highly satisfied affirmation was B.Com. 80 percent, B.Sc. 90 percent and 78.6 percent in BA.



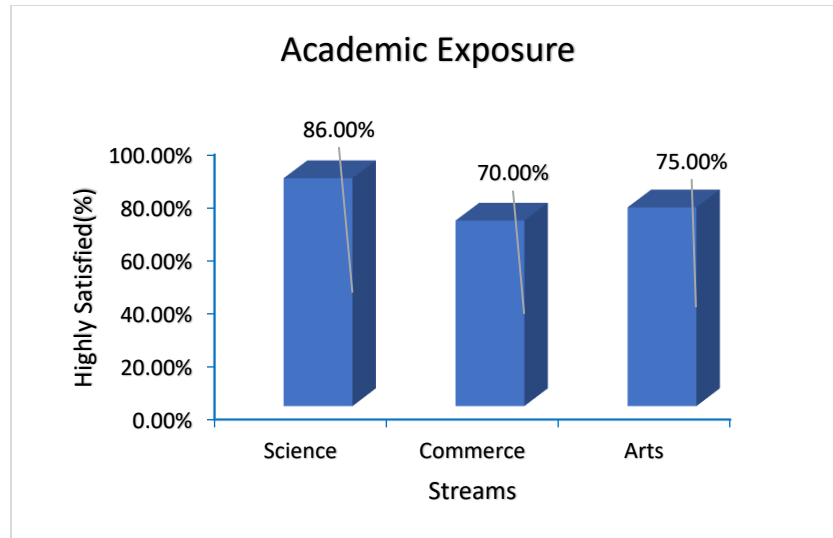
In both these parameters, multiple factors played a role. Apart from the acknowledgment of the learning and mentoring rendered by the teachers to students, the dilution of teachers' effort was also palpable in the responses of the students. Frequent transfers of the teachers, the discomfort of the students in the language of learning which is distinct from their mother tongue, and hesitation in divulging inner thoughts, all result in less interaction and engagement of the students with their teachers. RKMV being the only girls' college amounts to a greater sense of safety, security and comfort for the students and is working with great care and perseverance to better itself.

In **Exposure in the field of sports**, 46.8 percent of students responded as being highly satisfied, 53 percent of students responded as being satisfied and only 0.2 percent showed dissatisfaction.

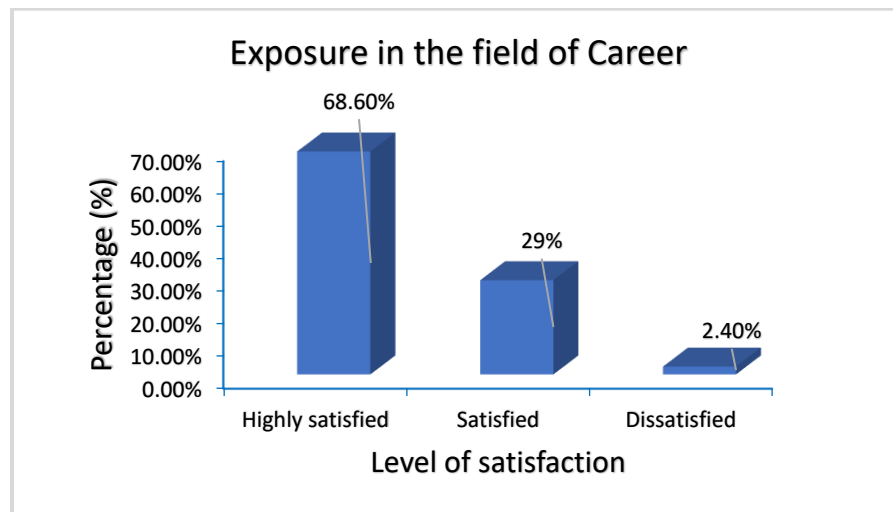


The difference can be attributed to the college not having a proper playground because of the ongoing construction work of the new block and therefore insufficient space for the students to practice. In **exposure to culture**, 75 percent of students responded to being highly satisfied. Being a renowned college of Himachal Pradesh, RKMV attracts students from remote corners of the state as well as from outside the state. The female students hail from different backgrounds and take time to open up and participate in various cultural events. Keeping such tendencies in mind, the college offers innumerable events, activities and opportunities for the girls to come out of their comfort zone and engage in challenging work.

In **academic exposure**, 86 percent in B.Sc., 70 percent in B.Com and 75 percent in BA responded to being highly satisfied, the rest showed satisfaction, and a minuscule number also showed dissatisfaction.

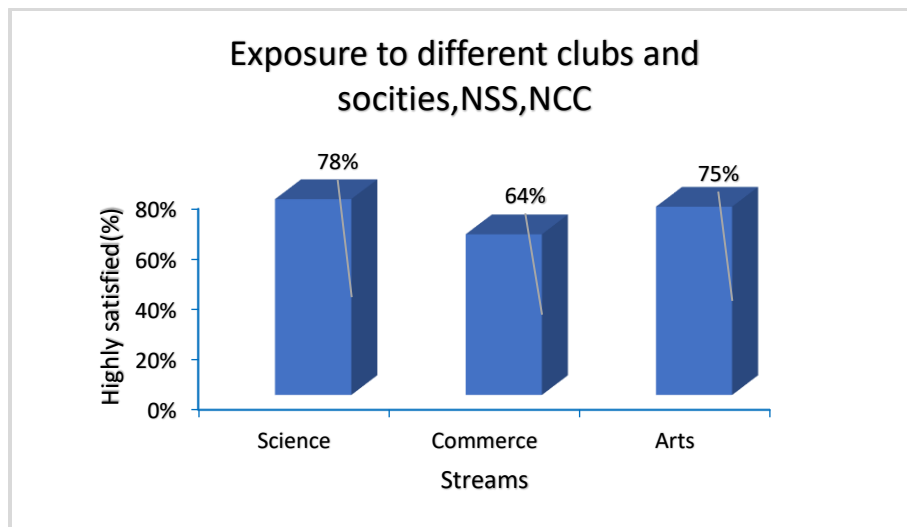


The reason for the average responses can largely be attributed to the curriculum which is designed in such a manner that it does not leave much scope for academic exposure though the college makes an effort to conduct field trips, and exposure to different institutions. However, the scale remains small. In **exposure in the field of career**, 68.6 percent students responded to being highly satisfied, 29 percent responded as being satisfied and 2.4% were dissatisfied, the reason behind this outcome is that the college being a government institution promotes the girl students in academics and career but have few campus placements and job opportunities, unlike private institutions.

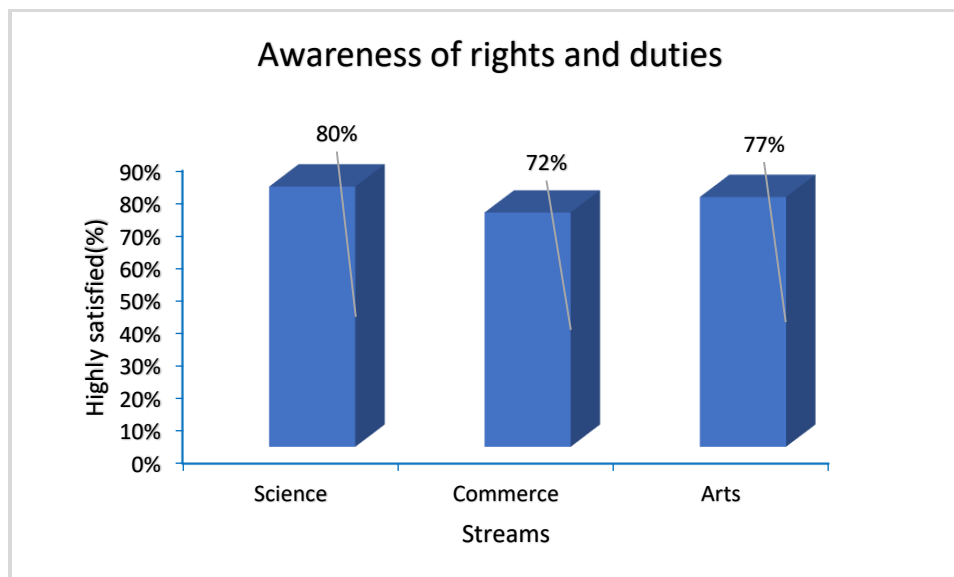


In **exposure to different clubs and societies** like NSS and NCC, 78 percent in B.Sc., 64 percent in B.Com, and 75 percent in BA responded as being highly

satisfied. Although the college regularly strives to ensure equal participation of all the students, in some cases, limited seats result in dampening the spirit.

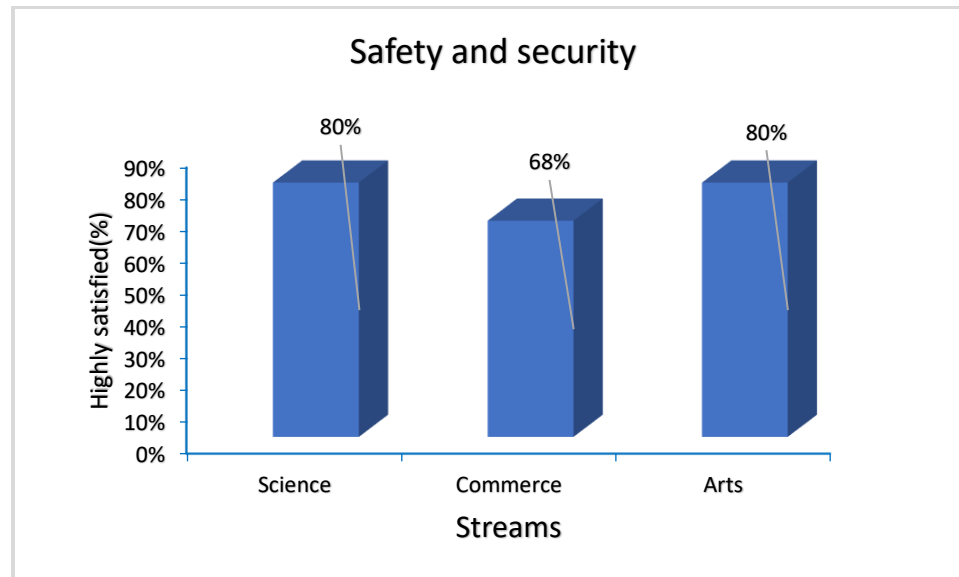


Women Cell of the college has not only strengthened the girls but also empowered them by disseminating knowledge, encouraging independent thinking, and providing a safe and secure environment for their overall growth and development. These claims can be judged with the respondents' answer that in providing **awareness of rights and duties** 80 percent in B.Sc., 72 percent in B.Com, and 76.8 percent in BA showed high satisfaction.



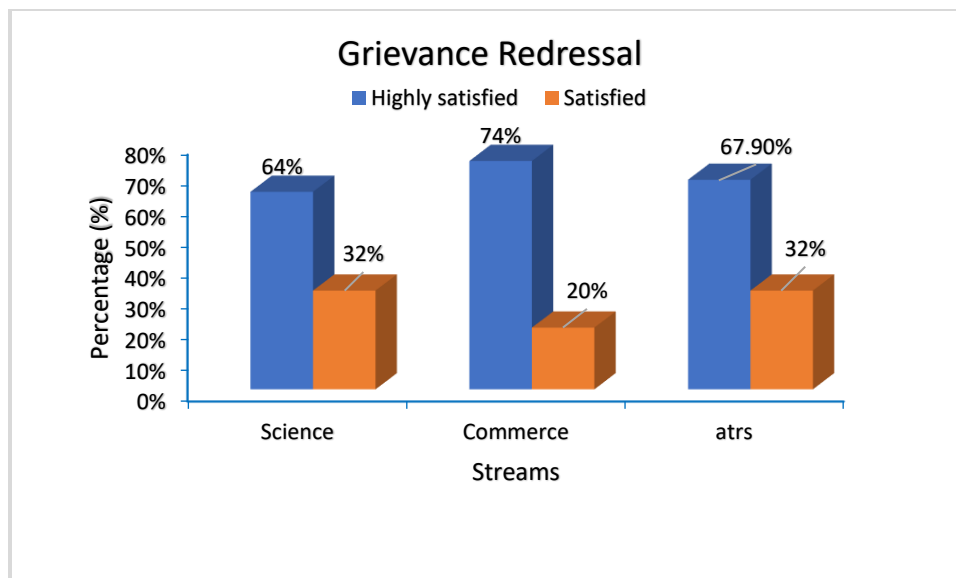
Similarly, in **legal protection** 72 percent of students were highly satisfied in all streams, and in **Health and Hygiene** 75.6 percent were highly satisfied in all streams.

In **Safety and Security** 80 percent in B.Sc., 68 percent in B.Com and 80 percent in BA were highly satisfied.



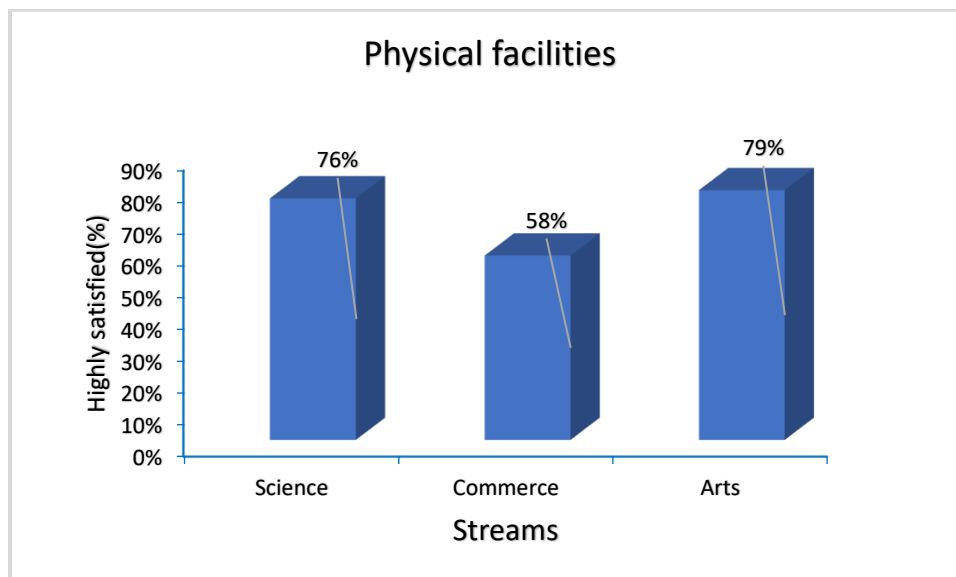
In **empowerment**, 73.7 percent in all streams, were highly satisfied. The affirmative and encouraging student response confirms that the college has been successful in preparing the students for stepping into society and facing the competitive world.

In **grievance redressal and solving of the students'** problems in B.Sc. 64 percent were highly satisfied whereas 32 percent were satisfied, with B.Com.74 percent responded with high satisfaction whereas 20 percent of students were satisfied, in BA 67.9 were highly satisfied and 32 percent were satisfied.



Largely, the grievances of the students are related to internal assessment and their final results outcome. Although, at the College level these issues are addressed quickly the students suffer due to the inconvenience caused while plying between the university and college thus generating dissatisfaction.

The parameter of **physical facilities** of the college has resulted in 76 percent in B.Sc., 58 percent in B.Com, and 78.6 percent in BA being highly satisfied. The college is every year adding to the existing facilities in the college.



To sum up, the students, largely, are appreciative of the mentoring, pedagogy and infrastructure provided by the college and the teachers. The belief and the confidence of the students in RKMV emanate from their responses which

is even though the government institutions functioning is not autonomous. In the overall less-than-high satisfaction response, the constraint of space has been a leading factor. This factor plays in the lack of space in the playground, library, laboratories and toilet as well. These factors have also been included by students in their suggestions apart from the requirement of parking space, college buses and poor internet network.